# Terms of Use - FreedomBecause. net

### **Definitions**

In these conditions the following terms shall have the following meaning "the company" means Jaywalker Records LTD. "customer" means the customer of the company. "contract" means any contract for the sale of goods by the company to the customer.

## Payment

Payment shall become due upon placement of the order except in the case of mail order.

Payment for orders placed by fax or mail shall be included with the printed order form. No goods shall be supplied without payment. Goods shall be delivered by a carrier of the company's choosing. Carriage will be at cost to the customer and forms part of the invoice.

We aim to dispatch goods within 5 working days. Please wait 31 days to report to Jaywalker Records LTD. Any outstanding orders.

## Pre-orders

Any product purchased marked as a 'pre order' will be available for dispatch and distribution at a later date, this date will be written within the product description however will be subject to change. Your credit/debit card will be charged at the point of purchase. Claims:

Claims arising from damage delay or partial loss of the goods in transit must be made in writing to the company within seven working days of delivery. The company shall be afforded reasonable opportunity to investigate any claim made hereunder, and the customer shall, if so requested in writing or verbally by the company promptly return any of the goods subject of any claim and any packing materials securely packaged and return them to

the company for examination.

# Liability

A) if the customer establishes that any of the goods have not been delivered, or have been delivered damaged, or are not of the correct quantity, the company shall at it's option, replace them with similar goods, or allow the customer credit for their invoice value.b) if the customer establishes that any of the goods are defective the company shall, at it's option replace them with similar goods or allow the customer credit for their invoice value.c) in no circumstances shall the liability of the company to the customer under this condition exceed the invoice value of the goods.

## Taxes and duties

Customers must be aware that they may be liable to pay import taxes and duties if value of goods ordered are of a value over their national import thresholds.

#### Returns

Goods that are faulty or do not fit must be returned to sandbag limited, p.o.box no. 2656, reading, rg1 8xr uk within 14 working days of the item being received by the customer. If you want to return an item for exchange or refund at no fault of sandbag - please return to the address above confirming why. As no fault lies with Jaywalker Records LTD, shipping charges to resend the exchange will be approximately £2.00 (dependant on location & weight of product)

# Digital content system requirments

Use of downloadable music content services will require a device such as a computer with a music playback programme installed, internet access (fees may apply), and certain software (fees may apply), and may involve obtaining updates or upgrades from time to time. High speed internet access is strongly recommended.

# Digital content usage rules

A. Your use of the products is conditional upon your prior acceptance of the terms of this agreement.

B. Products may be downloaded once per transaction/order

C. Your license of products as authorized hereunder permits you to use the products only for personal, non-commercial use, and not for redistribution, transfer, assignment or sublicensee, to the extent permitted by law.

For details of your rights and restrictions on your rights to use the products, see: Prsformusic.com, Prsformusic.com - About music

copyright or Ppluk.com.

D. You shall be permitted to export, burn (if applicable) or copy (if applicable) products solely for personal, noncommercial use.

Digital content cancellation rights:

A. If you order digital content to download, you are entitled to a cancellation period of 14 days in which to cancel your order for any reason. However, if you decide to download your product before the end of these 14 days then you will lose this cancellation right.

B. Jaywalker Records LTD reserve the right to not refund or cancel a digital content order once delivery of the product has begun. The download service commences immediately when you begin to download your product and you will not have the right to withdraw

or cancel your order after this point.

C. In the event you experience any problems in downloading the relevant download item we will allow you to subsequently attempt to download the relevant download item. In the event you experience any problems when downloading, please contact: contact@freedombecause.net

Should you wish to cancel any item ordered, Jaywalker Records LTD will require this in writing. Please ensure that the below information is included in any cancellation request:

Model cancellation form (to be emailed to contact@freedombecause.net

« Jaywalker Records LTD 2nd floor, 6 london street w2 1hr London ». contact@freedombecause.net

I hereby give notice that i want to cancel my contract of sale of the following goods.

Ordered on [\*]/received on [\*]

Name [your name here]

Address [your address here]

Date

[\*] delete as appropriate"

### Tickets sales terms and conditions

Ticket prices shown may include local transportation fees and/or local ticket printing/handling charges.

If more than the maximum number of tickets allowed per show are ordered in separate transactions sandbag reserve the right to cancel orders and refund money.

Once purchased, tickets cannot be transferred, exchanged, refunded or returned unless the event is cancelled or moved to another date. No name or address changes may be made once your order is completed. In the case of will call, only the person whose name is on the order will be able to collect the tickets, no changes can be made.

Seat allocations are given in good faith however Jaywalker Records LTD reserve the right to make alterations if required Jaywalker Records LTD is unable to honour ticket sales where orders are not completed due to technical failure or any other reason.

In most cases, duplicate tickets will not be issued to replace lost general admission tickets. Jaywalker Records LTD will endeavour to secure entry for those that have lost tickets but is unable to guarantee this.

Jaywalker Records LTD will strive to ensure tickets are posted in time for the show, we do however reserve the right to refund postal charges and hold tickets at will call if we believe tickets may get lost or delayed in the post for whatever reason. If tickets are lost in the post Jaywalker Records LTD will try to arrange for duplicates to be collected from the venue by the customer. However, if this isn't possible then the tickets will be refunded. Right to admission is reserved by the promoter and event venue. In the event of cancellation, only the face value of the ticket will be refunded. Jaywalker Records LTD accept no liability for any consequential loss incurred due to cancellation or postponement of concerts.

If the event is moved to another date tickets will remain valid and refund requests will be accepted up until 1 week before the revised date unless otherwise stated.

Contact:

For enquiries regarding merchandise sales please email; contact@freedombecause.net

For enquiries regarding digital content sales please email; contact@freedombecause.net

For enquiries regarding ticket sales please email; contact@freedombecause.net